

How to download your digital certificate and order a physical certificate card

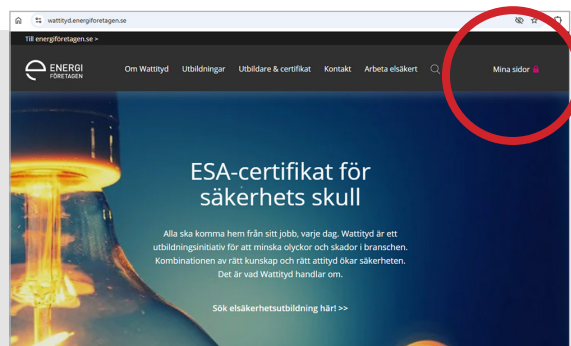
1

Log in to My page

- Go to: <https://wattityd.energiforetagen.se>. Click **Mina sidor** (My page).
- Enter your login details (email and password) and click **Logga in** (Log in).

If you forgot your password, click **Glömt lösenord?** or contact support at:

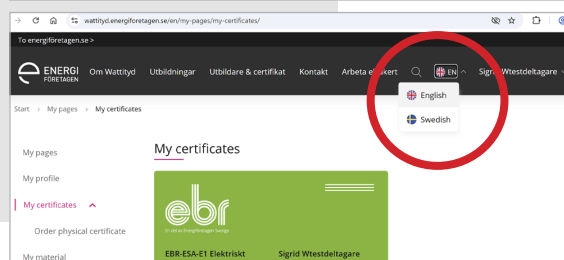
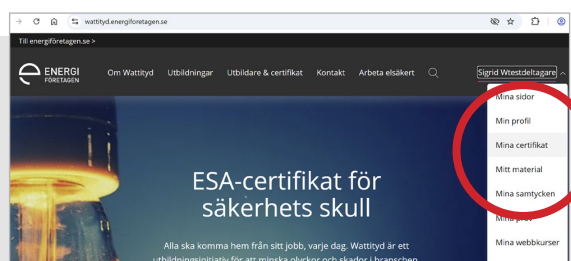
✉ wattityd@energiforetagen.se or ☎ +46 8 677 27 27.



2

Download certificate as PDF

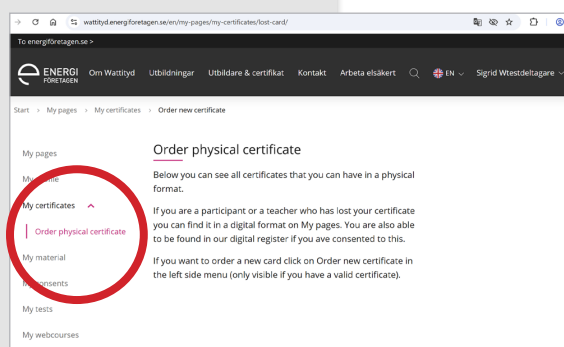
- Click your name and select **Mina certifikat** (My certificates).
- Click the Swedish flag next to your name and change to English.
- Select the certificate you want to download or print.
- Click **Print this certificate**.



3

Order a physical certificate card

- Click **Order physical certificate** in the left-hand menu, under **My certificates**.
- Select the certificate cards to order.
- Click **Order physical certificate**.
- Enter the address where the card should be sent (your home address or workplace).
- Enter the billing information.
Price: 180 SEK per card, excluding VAT.
- Confirm the order.
- You will receive an order confirmation via email.



A physical certificate is not required for validity. A digital card works equally well.

Frequently Asked Questions

Can I order several certificate cards to different addresses?

Yes. Place a separate order for each certificate and enter the correct address each time.

What happens if I enter the wrong address?

Contact our support as soon as possible. We can help you update the address, provided the card has not already been sent.

How do I pay for the card?

Payment is made by invoice.
The invoice can be sent to:

- your personal email address
 - your employer
-

Will I receive an order confirmation?

Yes. A receipt is sent to your registered email address after the order. The order number is also displayed directly on the page.

Need help?

If you encounter any issues or have questions, please contact our support and customer service. Don't hesitate to reach out — we are happy to help!

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